

Customer Satisfaction Survey Form

SBS - CMF - 02 - 05

Date: / /				Client Name:						
Our Communications: How quickly do we respond to your queries?										
	•		espona t	· ·				No Desirence		
Fast Response				Slow Response			No Response			
\\\hat c	lo vou t	hink of	f our con	amunica:	tion?					
	ery Hel		our con	r communication? Acceptable			Unhelpful			
tery merpran				71000010010			o meipiai			
Our Se	rvice:									
Is our s	service f	it for p	urpose?							
Excelle	Excellent service		Occas	sional		Frequent		Unfit for		
every time			prob	lems		problems		purpose		
What do you like about our service?										
Informative		e	Speed of service		· F	Reliability		Helpfulness		
Approachability		lity	Price			Other		State:		
\	J	. د داناه ا	-1							
What do you dislike Informative						Reliability		Helpfulness		
illioilliative		e	Speed of service		: r	Kellabili		Helpfulless		
Approachability		lity	Pr	ice		Other		r State:		
ripproderidamicy			11100			0 0.10.				
Rate U	s:									
	ould Yo	u Rate	us?							
Very B							Very Good			
1	2	3	4	5	6	7	8	9	10	
Any comments and suggestions to help us to improve our service?										

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